

Greeting's Chicago! Say Hello to our Chicago Loop Alliance Team



Clean + Safe + Friendly



CHICAGO
LOOP
ALLIANCE.

STREET REPORT

HOSPITALITY & ENVIRONMENTAL CONDITIONS
October 2023

The following data and information is provided to the Chicago Loop Alliance for tracking purposes. The period covered is October 2023. The data and information is obtained from Ambassadors conducting counts and from work orders entered in Statview.



Let's Talk Trash!



amount of trash removed in the month of October, 2023

5,701 lbs.

PREVIOUS MONTH:
October 2023
5,641 lbs
MONTH OVER MONTH
+2%

PREVIOUS YEAR:
October 2022
5,721
YEAR OVER YEAR
-4%

High Priority Cleaning Tasks by Percentage

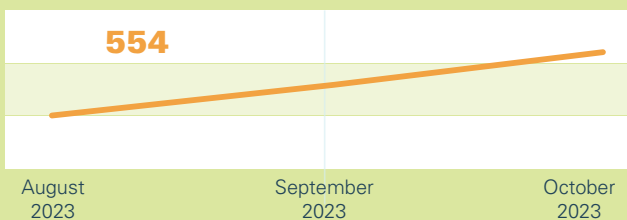
Pan & Broom Sweeps - Block Faces Completed

75%

Total cleaning tasks completed

Cleaning Tasks	PREVIOUS MONTH: August	PREVIOUS MONTH: Sept	MONTH OVER MONTH September 2022 to October 2023	CURRENT MONTH: October 2023	PREVIOUS YEAR: October 2022	YEAR OVER YEAR Oct 2022 to Oct 2023	YTD
Directions	497	442	+2%	498	534	+2%	3,927
Pan & Broom Sweeps - Block Faces Completed	3,689	3,208	+2%	3,294	5,340	+3%	34,270
Graffiti Tags Abated	414	509	+2%	554	386	-4%	3,709
Trash bags Collected	501	484	+1%	497	445	-3%	4,247
Pounds of Trash	6,246	5,641	+2%	5,701	5,721	-4%	47,293

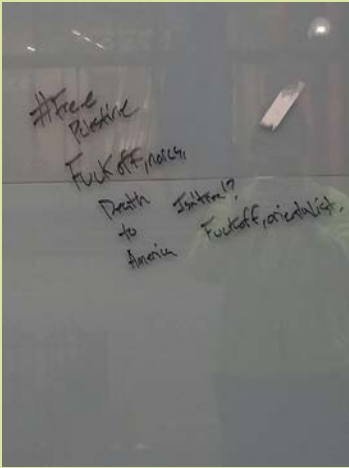
Graffiti Tags Abated



Hazardous Waste



Before/After



Before/After



Before/After



Before/After



Before/After



Before/After





YEAR OVER YEAR DIRECTIONS
**October 2022
to October 2023**

-5%

YEAR OVER YEAR INCIDENTS
**October 2022
to October 2023**

-1%

Quality of Life Incidents by Percentage

Aggressive Panhandling

50%

of all quality of life incidents.

Vandalism

5%

of all quality of life incidents.



Loitering

30%

of all quality of life incidents.



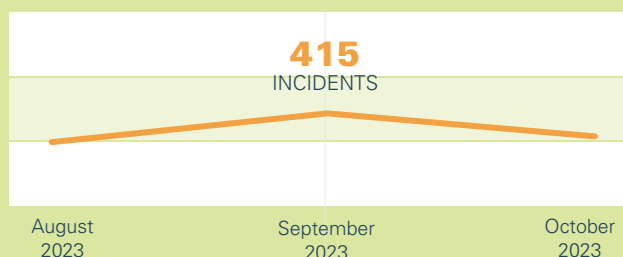
Public Intoxication

15%

of all quality of life incidents.

Safety & Quality of Life Incidents	PREVIOUS MONTH: August	PREVIOUS MONTH: September	MONTH OVER MONTH Sept 2022 to October 2023	CURRENT MONTH: October 2023	PREVIOUS YEAR: October 2022	YEAR OVER YEAR October 2022 to October 2023	YTD
Directions	591	607	- 1%	502	513	- 6%	4,364
Business Checks	541	554	- 3%	471	423	- 5%	4,326
Hospitality/ Interactions	656	676	- 1%	606	561	- 1%	5,615
Incidents	412	399	+1%	411	453	- 1%	3,365
Panhandling	585	549	- 2%	491	407	- 3%	3,445
Homeless Count	657	606	- 2%	525	448	- 2%	3,381
Social Service Referrals	615	627	- 1%	565	492	- 1%	4,086
Resource Guides	575	603	- 10%	477	404	- 4%	3,780

Total Quality of Life Incidents YTD

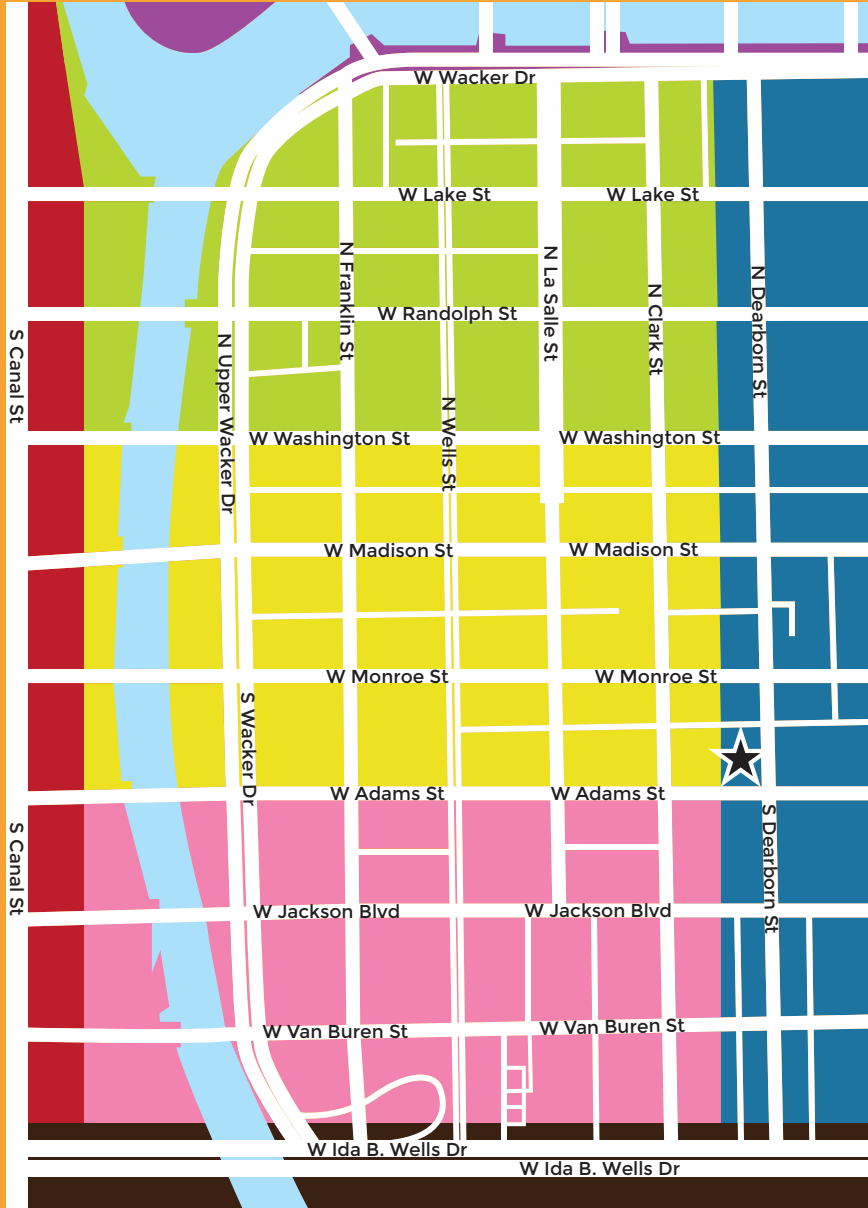


20 min

Response Time

STREET TEAM PROGRAM

ZONES 5-7



Do not conduct patrols beyond Dearborn Street, Canal Street, Wacker Drive, Ida B. Wells

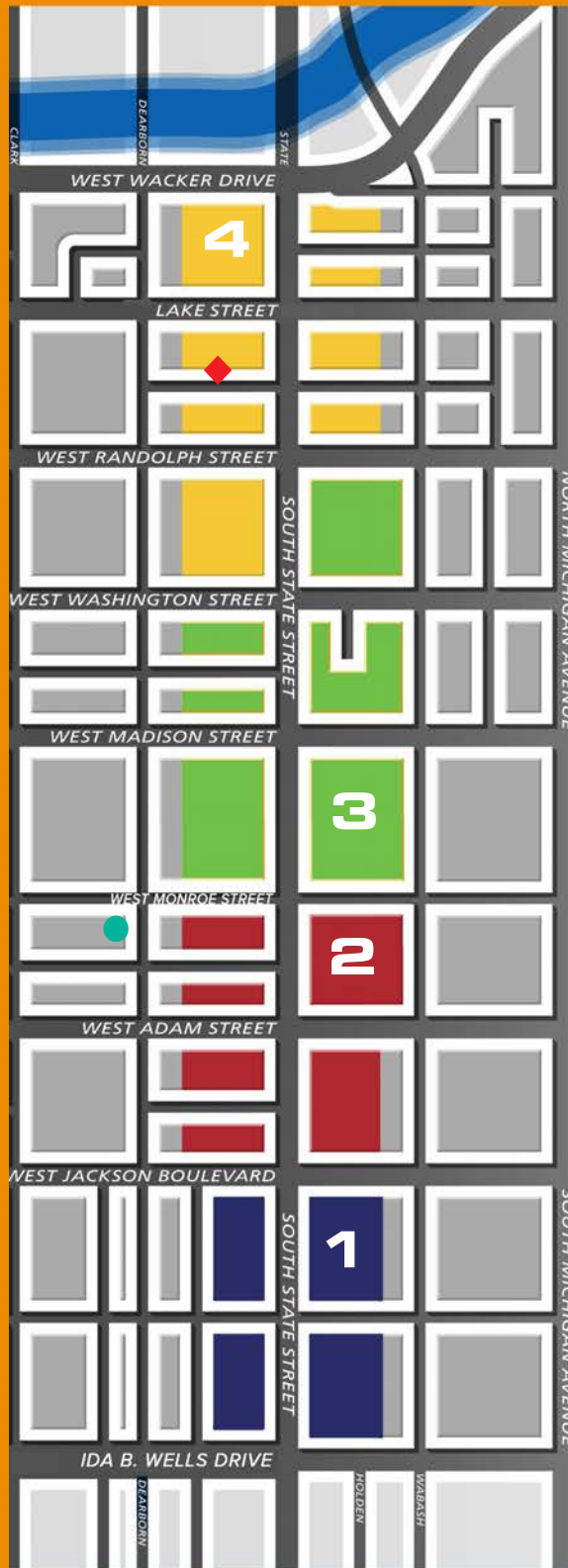
- Zone 5 Patrol:
East to West: Dearborn to Canal
North to South: Wacker Dr. To Washington
- Zone 6 Patrol:
East to West: Dearborn to Canal
North to South: Washington to Adams
- Zone 7 Patrol:
East to West: Dearborn to Canal
North to South: Adams to Ida B. Wells

- Wacker Dr. North Boundary
- Canal West Boundary
- Ida B. Wells South Boundary
- Dearborn East Boundary
- Home Office
(CLA Headquarters)



STREET TEAM PROGRAM

ZONES 1-4



LEGEND	
	OPERATION CENTER
	CLA OFFICE
	ZONE START
	ZONE END
	MILESTONES
	ZONE ROUTE
	ROUTE OUT/IN

STREETPLUS



Congratulations!

Ambassador of the Month: **Daniel Moore**

Daniel Moore is very talented and shows great energy and determination in his role as a safety ambassador. He takes great pride in his commitment to public safety very series. Daniel primary works the evening shifts. As offenders attempt to take advantage of the dark hours of the day, Daniel exemplifies his presence in the area while on patrol, having much focus and attention to the safety of the district. He absolutely understands the importance of a safe and prosperous downtown neighborhood.



Library Social Service Referrals

Employment	321
Housing	454
ID	214
HMIS	102
Other	243
Total	1,334

Social Service Outreach Specialist has worked diligently over the course of the month to provide resources to individuals experiencing homelessness. Moreover, the influx of migrants in neighborhoods across the city, as such the downtown loop area, is now the focus of a more humanitarian crisis response to deal to the increase of affordable housing and emergency shelter placement. Sciaicla service Outreach specialist will continue to work alongside partnered agencies to help to address affordable housing and other welfare concerns.







CPL CARES

“A network of connections to social services at the library”

Harold Washington Library Center

CPL Cares @ HWLC

Case Managers, Legal Assistance, Social Workers and Veterans Services

Harold Washington Library Center | 400 S. State Street, 3rd Floor, Chicago, IL 60605

Mondays

10 A.M. – 1 P.M.

Legal services for people with disabilities provided in partnership with:



12 P.M. – 3 P.M.

Housing, health care and human connection for those who struggle with homelessness and poverty provided in partnership with:



Wednesdays

10 A.M. – 12:30 P.M.

Housing and mental health services provided in partnership with:



12 P.M. – 3 P.M.

Legal assistance in getting and keeping food, medical and financial help from the Dept. of Human Services provided in partnership with:



Thursdays

10 A.M. – 2 P.M.

Housing and employment services provided in partnership with:



10:30 A.M. – 2:30 P.M.

Connections to mental, dental, primary health care, medication access and housing linkage provided in partnership with:



Fridays

10 A.M. – 2 P.M.

Supports veterans experiencing homelessness, and assists with employment services for veterans and non-veterans provided in partnership with:



Ask your librarian for more information.



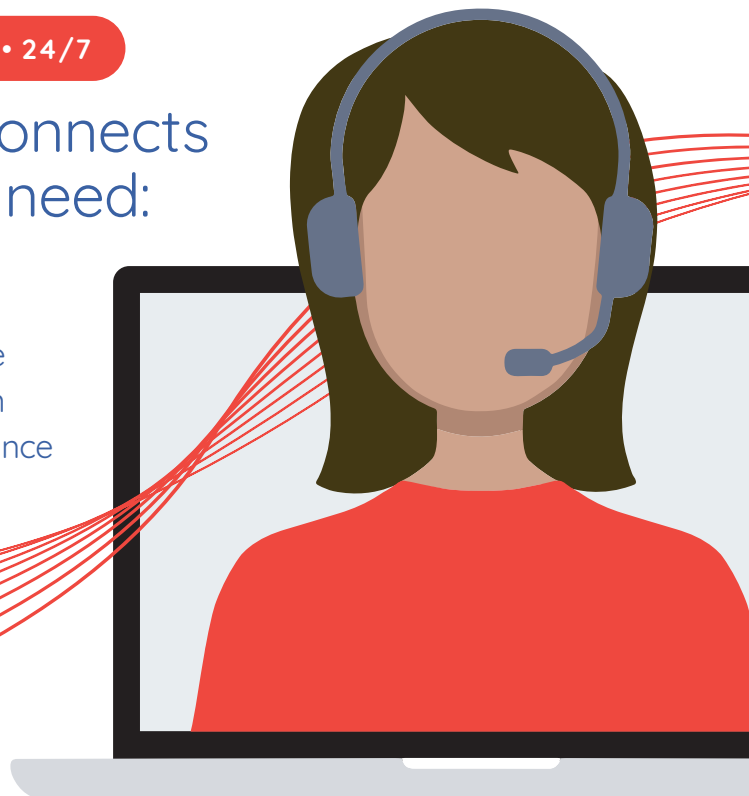
Need help and don't know where to turn?

FREE • FAST • LOCAL • CONFIDENTIAL • 24/7

211 Metro Chicago connects you to the help you need:

- ✓ Childcare
- ✓ Employment
- ✓ Food Assistance
- ✓ Health Care
- ✓ Housing
- ✓ Legal and Immigration
- ✓ Substance Use
- ✓ Transportation
- ✓ Utilities Assistance

AND MUCH MORE!



- Call **2-1-1** to talk to a local navigator*
- Text your zip code to **898211**
- Visit **211MetroChicago.org** to search or chat

*Residents may dial 2-1-1 or (773) 362-4401 to get connected to a local Resource Navigator.



Pounds of garbage

weight of trash accumulated by ambassadors. Total weight is determined by multiplying number of bags used by storage capacity (1 bag=25 lbs)

Graffiti – removed

graffiti abated by any means including pressure washing, painting and using abatement solutions

Needles found & disposed of

number of single hypodermic needles found and disposed of at an appropriate medical waste disposal site

Power washing block faces

number of block faces pressure washed

Merchant checks

ambassadors visit a business for the purpose of customer service outreach or to assist with a request

911 calls

emergency calls placed

Illegal Dumping

number of occurrences of dumping large or electronic items (e.g. computers, furniture, mattresses, suitcases, etc)

Homeless Outreach

any contact with a homeless individual that includes the offering of services, or a request for information about services or service providers

311 Requests

requests placed to 311 for Public Works related issues

Directions

number of times ambassadors provide directions to the public



Did You Know?

There's 4 ways to request cleaning and safety services.



Call: Dispatch 211

2-1-1 is a free, 24/7/365 service that connects to essential health and social service support and information during times of non-emergency crisis and for everyday needs.



Email:

Jzollicoffer@streetplus.net



Hours of Operation:

7 am to 10:30 pm Daily



Be In The Know!

Sign up for our e-newsletter at
LoopChicago.com

